

COVID-19 Personal Care & Health Clubs Protocol

Phase 1

Signage:

- Place appropriate signage near entrances outlining the social distancing guidelines and informing guests of operational changes and sanitation practices required herein and in the general COVID-19 Protocol.

Measures to Prevent Unnecessary Contact/Crowding:

- Staff will limit number of customers, which may require a reduced occupancy, in salons and health clubs to ensure social distancing of a minimum of six feet between people.
- Eliminate/restrict use of equipment that cannot be cleaned frequently.
- Restrict showering on-site.
- Restrict communal areas – pools, hot tubs, saunas, tanning beds, etc.
- Restrict common area access – waiting/lounging seating.

Measures to Increase Sanitation:

- Clean and disinfect all surfaces between customers.
- Face covering must be worn by all staff.
- Eliminate towel services.
- Limit use of water fountain to refill bottles only.
- Staff must wear gloves when working

Measures to Protect Employee Health:

- Prior to or upon reporting for work, each employee will complete a checklist, overseen by management, to determine if the employee has any identifiable symptoms of COVID-19.
- Train staff on personal hygiene, sanitation and food handling for epidemic prevention and control.
- Train staff to recognize the symptoms of COVID-19 and know how to act responsibly if they detect or exhibit symptoms.
- Provide protective face masks/face coverings and gloves to all staff, especially those who handle front desk/check-in responsibilities.
- Require staff to replace handshakes, hugs, etc. with other touch-less forms of greeting.