

Dispute Resolution :

The City of East Peoria recognizes that sometimes residents need help to settle disputes between neighbors.

The City of East Peoria Partners with trained mediators to help with disputes. The program is available to all City of East Peoria residents.

Neighbors experiencing ongoing, serious conflicts, should contact the City of East Peoria and request a mediation.

Mediation is a guided process where parties come together to work out a solution and keep control over the outcome. Trained mediators provide a setting where reaching agreement is possible and all participants have the opportunity to voice their concerns.

The mediation process respects the rights of all involved. It is a confidential and voluntary process.

Please call 309-698-4717 to speak with someone and request a mediation or please go to www.cityofeastpeoria.com to download the Dispute Remediation Workbook, fill it out and turn it in and someone will set the schedule for the mediation exercise..

Enforcement Process:

1. Code Enforcement Officer investigates resident concern or personally views violation.
2. Officer initiates contact with the property owner, occupant, and/or lessee through personal contact or a written notice violation. (The intent is that this step results in the violation being corrected and no further action on the part of the City is required)
3. If the violation persists, the Code Enforcement Officer either posts the property or issues a citation to the property owner, occupant and/or lessee.
4. In cases of chronic violations, the Code Enforcement Officer may issue citations without the need for violation notices.
5. Each day the violation persists may result in fines and court action.



Neighbor Dispute Program



City of East Peoria

Buildings & Inspections

401 W. Washington St.

East Peoria, IL 61611

Phone: 309-698-4717

www.cityofeastpeoria.com

How this Program will Help:

We strive to educate property owners about the benefits of dispute resolution and how it can help.

City of East Peoria



Buildings & Inspections

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309-698-4717

Code Enforcement Staff

Director: Robert Cole

Officers:

Joe Boyer, Residential Inspector
Randy Clayton, Commercial Inspector
Chris Cates, Code Enforcement Officer
Alan Lentz, Code Enforcement Officer

Permit Technician: Jaime Cannon

HOW TO TALK TO YOUR NEIGHBOR TO RESOLVE AN ISSUE:

1. Face to face contact is usually more effective than phone calls, email, or a letter. Following some tips on how to discuss the problem face to face with your neighbor.

- Contact your neighbor to work out a suitable time to meet.
- Choose a time when neither of you is rushed.
- Familiarize yourself with the City of East Peoria code regarding the issue. City Codes are available at:

www.cityofeastpeoria.com

The Fondulac Library located at 400 Richland St.

City of East Peoria Code Enforcement located at 401 W. Washington St.

2. Initiate a conversation with your neighbor. Agree on a mutual meeting place where everyone feels comfortable. Don't accuse, but explain your problem in a calm manner. Surprisingly, your neighbor may not even be aware there is a problem.

The Top 5 Neighbor Disputes:

1. Noise! (48% of all disputes). Whether it be from raucous late night parties or maybe different sleep schedules that result in one neighbor waking up another, noise is the number 1 way to annoy your neighbor.
2. Pets and animals (29%). Pets and animals can be tricky to deal with directly, since the animal that is causing the problem and not owner. But many times, the issue stems from the owner's failure to properly handle or train their animal.
3. Children's behavior (21%). Much like pets, children running onto your property, being loud, or defacing your property can often be the result of their parents — i.e., your adult neighbors — not properly looking after them. State laws may even hold the parents liable for damage.
4. A visual nuisance, the property's appearance, trash, etc. (18%). Many eyesores, such as unkempt lawns, offensive signs, or overflowing trash cans can lead to ill will between neighbors.
5. Property boundaries (17%). In these types of disputes, neighbors often have misconception about where their property begins and ends.